

THE GASTRONOMAD TERMS + CONDITIONS

The following Terms and Conditions are applicable to all The GastroNomad® tours and bookings, and are subject to change. Please read the Terms and Conditions carefully to ensure that you understand them fully as they set forth our and your respective rights and obligations. By submitting your deposit for a GastroNomad® tour, you agree that you have read, understood and accepted all of the following Terms and Conditions, and that a binding agreement will have been formed between us and you.

As used herein, “we”, “us” and “our” refer to The GastroNomad®, Inc., having a principal office at 120 Kingston Street, Suite 1608, Boston, Massachusetts, 02111, U.S.A. References to “you” and “your” include the first named person on the booking and all persons on whose behalf a booking is made or whom is added to a booking.

PRICING AND PAYMENT DETAILS

Terms and Conditions for Group Guided Tours with The GastroNomad (n/a post 2020 as all tours are currently private, and curated concierge services):

You can book your tour either by telephone or email. Upon receipt of your booking request, we will require a deposit of 25% of the total cost of your tour unless you book 90 days or less before your departure date, in which case full payment will be required at the time of booking. We will notify you at the time of booking of the required deposit amount. Upon receipt of your deposit, we will send you a booking confirmation invoice which will confirm the details of your tour and specify the date by which your final payment is due. Upon receipt of your booking confirmation, you should review it immediately to ensure that it is accurate in all respects. If you fail to notify us within 10 days of your receipt of your booking confirmation that there are inaccuracies, the

booking confirmation will be deemed to be accurate and thereafter changes may no longer be able to be made. After payment of your 25% deposit, the outstanding balance of your tour will be due 90 days prior to your departure date. If your final payment is not received at least 90 days prior to your departure date, your reservation is subject to cancellation and your deposit may be forfeited. For reservations made within 90 days of your tour's departure date, payment in full will be due at the time of your booking.

All prices are displayed in United States Dollars per person, are based on double occupancy, and include taxes. Guests who wish to have their own room will be charged an additional single person supplement. This supplement amount varies depending on the tour.

There is no price adjustment offered for arriving late or departing early from a tour.

You may pay for your tour by credit card, PayPal, venmo or wire transfer. We do not accept cash. Payment coordinates to our PayPal and bank accounts will be provided in your booking confirmation. All booking price quotes and payments shall be in United States Dollars.

Terms and Conditions for Private curated tours:

Given the amount of effort going into planning a tour, an upfront payment for our services is required prior to receiving any details of our partners and suppliers, and prior to finalizing reservations. General details will be agreed in order to assure the trip will be curated according to client preferences and desires.

A non-refundable down payment will be based on the amount of services required, after agreeing on the services and itinerary. Other upfront payments will be per our supplier's terms and conditions. For instance, boat services on Lake Como require 50% upfront payment in order to secure the booking, and most car services require upfront partial

or full payments. With increase in travel in Italy in 2023 and beyond, taxi services have become very limited in the regions we cover, and boat tours are often fully booked in the high season. For this reason, non-refundable down payments are now mandatory. Some wineries will require upfront payment and others have a same-day cancellation policy with no penalties.

CANCELLATION POLICY for Guided Tours

A cancellation by you must be made in writing by email to us and acknowledged by us in writing to you, and shall be subject to the following cancellation charges from the date your cancellation notice is received by us. If you provide a cancellation notice more than 90 days prior to your departure date, all but \$200 of your deposit will be refunded. A cancellation notice received between 89 and 60 days prior to your departure date will result in the loss of your deposit (i.e., 25% of your total booking cost). A cancellation notice received between 59 and 30 days prior to your departure date will result in the loss of 75% of your total booking cost. A cancellation notice received within 29 days or less prior to your departure date will result in the loss of 100% of your total booking cost.

INSURANCE

We highly recommend that you obtain travel insurance for your tour. Purchasing trip cancellation insurance to protect you against financial loss is your responsibility and is not included in the cost of your tour. You may be able to recover all or part of your cancellation charges through your travel insurance policy. You can compare insurance plans, obtain quotes and purchase travel insurance at the following websites: <https://travelinsurance.com/> or <https://insuremytrip.com>

Guided Tours only: In the highly unlikely event that we cancel an already paid for tour due to a force majeure event (such as the death or disability of a tour guide, an act of war or terrorism, or other unforeseen

circumstance), you understand and agree that our sole responsibility and liability to you shall be a full refund of all monies you paid to us in the purchase of your tour.

PERSONAL CONDUCT AND BEHAVIOR

It is our expectation that all tour participants will be respectful of others on the tour. If, in our sole discretion, your conduct or behavior is deemed inappropriate or offensive to others once the tour has begun, we reserve the right to exclude you from the remainder of the tour.

Inappropriate behavior may include, but is not limited to, damage to vehicles or property, public intoxication, interfering with the delivery of tour services, or causing a hazardous condition. In such case, our sole liability shall be strictly limited to a refund of the recoverable costs, if any, of the remaining portion of the tour.

No smoking, vaping or consuming alcohol in any tour vehicle is permitted.

You may decide not to participate in certain parts of a tour or not to utilize certain goods included in the tour. No refunds will be given for any pre-booked accommodation, pre-booked goods or services, or other travel which is not utilized. Tour members who elect not to follow the tour itinerary shall not be entitled to refunds for any part of the tour missed.

TRAVEL DOCUMENTS

It is your responsibility to determine and fulfill the passport, visa, health and immigration requirements applicable to your itinerary. Most countries require passports to be valid for at least 6 months after your return date. If your passport is in its final year, you should check with the Embassy of the country you are visiting. We do not accept any

responsibility if you cannot travel or incur any other loss because you have not complied with any passport, visa, immigration or health requirements. If a guest is unable to obtain required travel documents or is prohibited from entering the destination country, our standard cancellation policy will apply.

Please be aware that all hotels in Italy and France require that each guest present a valid passport or visa at check-in.

PRIVACY POLICY

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone. We will use your information to respond to you regarding the reason you contacted us. We will not share your information with any third party outside of our organization other than as necessary to fulfill your request, e.g., to reserve a hotel room. Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

FREQUENTLY ASKED QUESTIONS

The official currency in Europe is the EURO. There will be ample opportunity for you to access ATM machines in the regions in which we travel to obtain EURO currency to purchase incidentals and other items not included in your tour. Dollar to EURO conversion rates can be found at the website x-rates.com, which continually updates the conversion rates.

It is recommended that you contact your bank and credit card companies to place travel notices on your cards before you travel to avoid problems using your cards internationally. You should also contact your cell phone provider to determine what international travel packages may be

available so that you avoid incurring costly roaming charges while traveling out of country.

Guided Tours only: The tour price does not include extra food or beverages beyond those provided by an included in The GastroNomad® tour. We do, however, include wine, water and coffee with most meals. You will be required to provide a credit card at each hotel for incidental charges not included in your tour package, such as telephone or internet charges (hotels typically provide free wifi), mini bar items, room service, spa services not included in your tour package, laundry, or other items of a personal nature.